

MALATYA VOCATIONAL SCHOOL TECHNICAL PROGRAM STUDENTS' COMMUNICATION AND EMPATHY SKILLS

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Abstract

Communication that is effective at every stage of our life is crucial to solve the problems and meet the needs. The effectiveness of communication is ensured by empathy. In this context, the way in which technicians trained in vocational schools are accepted and successful in business life is not only being qualified technical staff, but also being able to establish correct communication and empathy.

In this study, it was aimed to measure the communication and empathy skills of the normal and secondary education students attending the technical programs of Inonu University Malatya Vocational School. For this purpose, the questionnaire was applied to 380 students. The survey found that students need to communicate well and that they do not pay enough attention in their daily lives although they know the importance of it.

Keywords: Vocational School, communication, empathy.